



# Top-Freezer REFRIGERATORS

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**OWNER'S MANUAL  
AND INSTALLATION  
INSTRUCTIONS**

GTE18

GTS18

**ENGLISH/FRANÇAIS**

Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

You can find them on a label inside the refrigerator

## **THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.**

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Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.



**GE APPLIANCES**



# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

**▲WARNING** To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs or cleaning.  
**NOTE:** Power to the refrigerator cannot be disconnected by any setting on the control panel.  
**NOTE:** Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use an extension cord.
- To prevent suffocation and entrapment hazards to children, remove the doors of the refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.

**▲CAUTION** To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.

- Do not clean shelves with warm water when cold. Components may break if exposed to sudden temperature changes or impact, such as bumping or dropping.
- Keep fingers out of the “pinch point” areas; clearances between the lid and cabinet are necessarily small. Be careful closing lid when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.

**▲WARNING**  **EXPLOSION HAZARD Flammable Refrigerant**

**This appliance contains isobutane refrigerant, R600a, a natural gas with high environmental compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.**

1. When handling, installing and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
2. Service shall only be performed by authorized service personnel. Use only manufacturer-authorized service parts.
3. Dispose of appliance in accordance with Federal and Local Regulations. Flammable refrigerant and insulation material used require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.
4. Keep ventilation openings in the appliance enclosures or in the built-in structure clear of obstruction.
5. Do not use mechanical devices or other means to accelerate the defrosting process.
6. Do not damage refrigerant circuit.
7. Do not use electrical appliances inside the food storage compartment of the appliance.

### STATE OF CALIFORNIA PROPOSITION 65 WARNINGS:

**▲WARNING** This product contains one or more chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

## READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### INSTALLATION

#### **⚠ WARNING** EXPLOSION HAZARD

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

### CONNECTING ELECTRICITY

#### **⚠ WARNING** ELECTRICAL SHOCK HAZARD

Plug into a grounded 3-prong outlet.

Do not remove the ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

### PROPER DISPOSAL OF YOUR OLD APPLIANCE

#### **⚠ WARNING** SUFFOCATION AND ENTRAPMENT HAZARD

Failure to follow these disposal instructions can result in death or serious injury

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old appliance, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Refrigerator:**

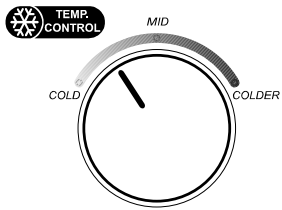
- Take off the fresh food and freezer door.
- Leave the baskets in place so that children may not easily climb inside.

#### **Refrigerant and Foam Disposal:**

Dispose of appliance in accordance with Federal and Local Regulations. Flammable refrigerant and insulation material used require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

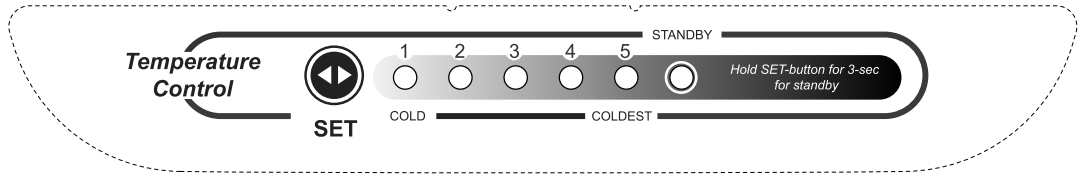
## READ AND SAVE THESE INSTRUCTIONS

# About the controls on the refrigerator



Freezer Temp Control  
Min is Cold  
Middle is Normal  
Max is Coldest

There is a temperature control in the fresh food compartment as well as the freezer compartment. Initially set the control to the recommended normal settings in the fresh food and freezer compartments. Allow 24 hours for the temperature to stabilize.



Fresh Food Temp Control  
1 is cold  
5 is coldest

## Control Settings

### Refrigerator Control

When first powered all lights are illuminated for 3 seconds. The factory setting 3 is displayed after 3 seconds.

Change setting by pressing SET key, each time you press it will advance by 1. Press until the desired setting is achieved. Adjust controls one increment at a time to determine your preferred setting. Allow 12 hours after each adjustment for the refrigerator reach the temperature you have set. Setting 1 is the warmest 5 is the coldest.

### Standby Mode

When the refrigerator is in ON, Press SET for 3 seconds the refrigerator will go into standby mode, the standby indicator light will be on.

Standby setting will stop cooling in both the refrigerator and freezer compartments but does not shut off electrical power to the refrigerator.

Revert to normal operation by pressing the SET button , the standby light will go off, it will go back to the last setting.

After each adjustment, check both the freezer and the fresh food compartments. Changing the fresh food control will affect the temperature of the freezer compartment. Likewise, changing the freezer control can affect the temperature of the fresh food compartment.

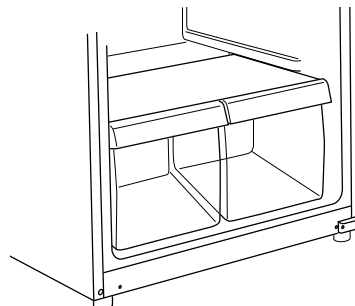
Control settings will vary based on personal preferences, usage and operating conditions and may require more than one adjustment. Factors that affect temperature include the amount of food in the fresh food and freezer compartments, frequency of door opening, and temperature of food when placed in either compartment.

## About the storage drawers

### Fruit and Vegetable Drawers

These storage drawers provide space to store fruits, vegetables and meats.

To remove and replace the drawers and the cover above them, the door must be fully opened. In some installations, the refrigerator may have to be moved away from the wall for the door to be fully opened.



# About ice service

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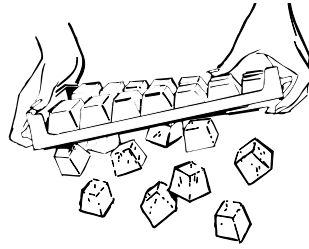
## Ice Trays

To make ice, fill the ice tray with water and set it on a level surface in the freezer compartment. Ice cubes will form in a few hours.

To release ice cubes, turn the tray upside down, hold it over a container and twist both ends.

For only one or two ice cubes, leave the tray right-side up, twist both ends slightly and remove as many cubes as you want.

Wash ice trays in lukewarm water only—do not put them in an automatic dishwasher.



# Care and cleaning

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## Cleaning the Outside

**Keep the outside clean.** Wipe with a clean cloth lightly dampened with mild liquid dish detergent. Dry with a clean, soft cloth.

Do not wipe the stainless steel door with a soiled dishcloth or wet towel. These may leave a residue that can erode the finish. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the finish. Use only a liquid cleanser free of grit and rub in the direction of the brush lines.

The stainless steel door and door handle can be cleaned with a commercially available stainless steel cleaner. Cleaners with oxalic acid (e.g. Bar Keepers Friend Soft Cleanser) will remove rust, lime, and other tarnish. Do not use appliance wax or polish on the stainless steel.

**Protect the paint finish.** The finish on the outside of the refrigerator is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust free for years. Apply a coat of kitchen/appliance wax when the refrigerator is new, and then at least twice a year.

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## Cleaning the Inside

**To help prevent odors,** leave an open box of baking soda in the fresh food and freezer compartments.

**Unplug the refrigerator before cleaning.**

If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

Other parts of the refrigerator—including door gaskets, fruit and vegetable drawers, and all plastic parts—can be cleaned the same way.

After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets at the hinge side. This helps keep the gaskets from sticking and bending out of shape.

Do not use cleansing powders or other abrasive cleaners. Do not wash any plastic refrigerator parts in the dishwasher.

Avoid cleaning cold glass shelves (on some models) with hot water because the extreme temperature difference may cause them to break. Handle glass shelves carefully. Bumping tempered glass can cause it to shatter.



# Care and cleaning

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## Replacing the Light Bulb

**⚠ WARNING** Light bulb may be hot.

**⚠ CAUTION** Using a bulb rated higher than 40W may damage the control housing and light lens.

*Before replacing a burned-out light bulb, the refrigerator should be unplugged in order to avoid contact with a live wire filament (A burned out light bulb may break when being replaced.) Turning the control to the OFF position does not remove power to the light circuit.*

*Maximum bulb wattage: 40 W*

- 1 Unplug the refrigerator
- 2 The bulb is located at the top of the refrigerator compartment.  
Unfasten screw to remove light cover.
- 3 Replace bulb with a new one of the same or lower wattage.
- 4 Reattach light cover using screw.
- 5 Plug the refrigerator back in.

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## Preparing for Vacation

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

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## Preparing to Move

Remove food and unplug the refrigerator. Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

*Be sure the refrigerator stays in an upright position during moving.*

# Installation Instructions

# Refrigerator

Models GTE18 & GTS18

If you have questions, call 1.800.561.3344 or Visit our Website at: [www.GEAppliances.ca](http://www.GEAppliances.ca)

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Refrigerator Installation  
15 minutes
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

## LOCATION REQUIREMENTS

- Do not install the refrigerator where the temperature will go below 55°F (13°C) because it will not run often enough to maintain proper temperatures.
- Install it on a floor strong enough to support it fully loaded.

## CLEARANCES

- Free-standing installation only.
- If the refrigerator is being installed next to a wall, leave sufficient space on the hinge side to allow the door to swing open enough to access the clear bins in the refrigerator compartment.
- Do not install within 5" (13 cm) of the range.
- **Minimum Clearances:**  
 Back 2" from wall  
 Sides 3/4"  
 Top 3/4"

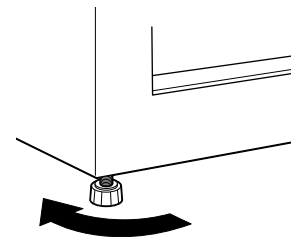
## UNPACKING YOUR REFRIGERATOR

- Remove tape and any labels (except for the rating label) from your refrigerator. Tape or glue residue can also be removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator.
- When moving the refrigerator, do not tilt the refrigerator beyond 45° from upright position.

## LEVELING LEGS

**Adjustable legs** at the front corners of the refrigerator should be set so the refrigerator is firmly positioned on the floor, and the front is raised just enough that the door closes easily when opened about halfway.

**To adjust the leveling legs**, turn the legs **clockwise to raise** the refrigerator, **counterclockwise to lower** it.



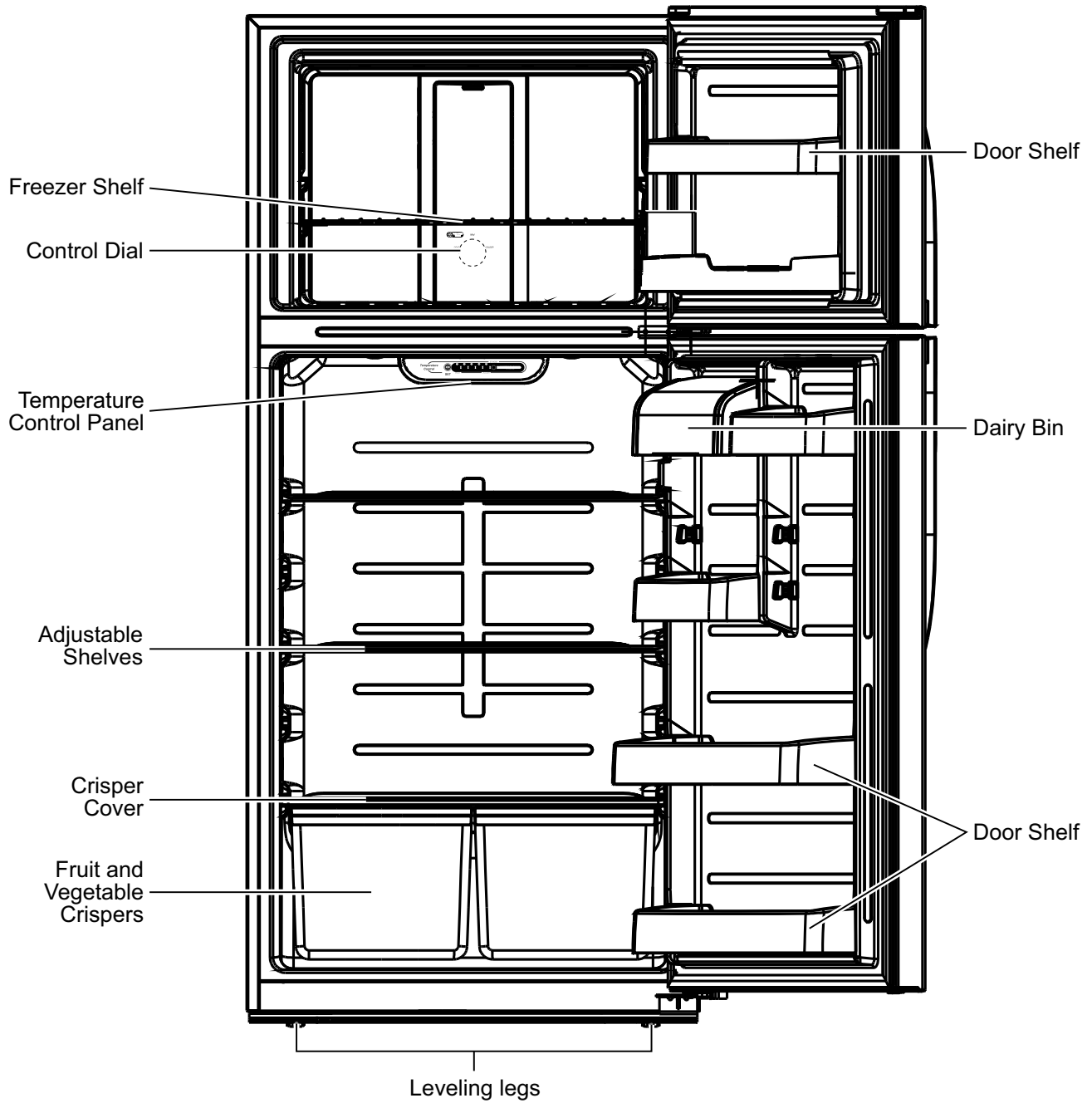
To raise the refrigerator

## POWER CORD

- Plug the refrigerator power cord into its own properly grounded wall outlet with a voltage rating matching that on the refrigerator rating plate.
- Do not use an extension cord.
- Read all safety precautions on pages 2 and 3.

# Installation Instructions

## REFRIGERATOR FEATURES (appearance and features may vary)



All images in this instruction manual are for indication only; please refer to your individual unit for details.

# Installation Instructions

## REVERSING THE DOOR SWING

### IMPORTANT NOTES

When reversing the door swing:

- Read the instructions all the way through before starting.
- Handle parts carefully to avoid scratching paint.
- Set screws down by their related parts to avoid using them in the wrong places.
- Provide a non-scratching work surface for the doors.

**IMPORTANT:** Once you begin, do not move the cabinet until door-swing reversal is completed.

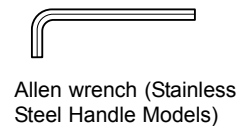
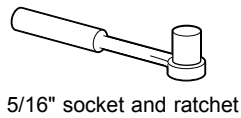
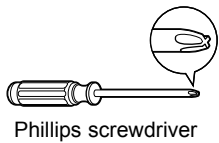
These instructions are for changing the hinges from the right side to the left side—if you ever want to change the hinges back to the right side, follow these same instructions and reverse all references to left and right.

**Unplug the refrigerator from its electrical outlet.**

**NOTE:** Do not let either door drop to the floor. To do so could damage the door stop.

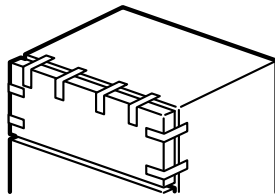
**⚠ CAUTION** Lifting Hazard. The Fresh Food and Freezer doors are heavy Use both hands to secure the doors before lifting.

### TOOLS YOU WILL NEED



### 1 REMOVE FREEZER DOOR

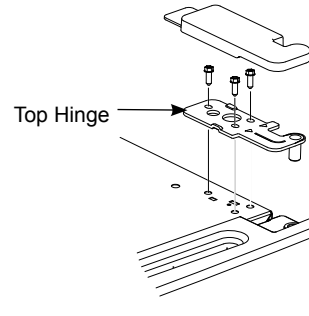
1. Remove all food from the inner door liner..
2. Tape the door shut with masking tape.



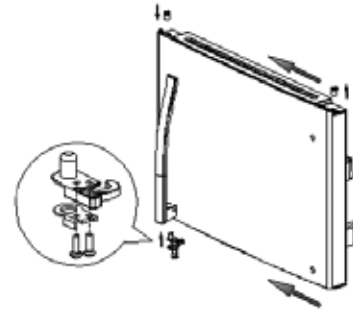
3. Remove the hinge cover on top of the freezer door with a thin-blade screwdriver.

### 1 REMOVE FREEZER DOOR (CONT.)

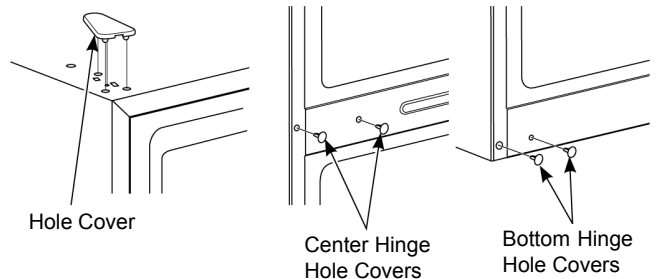
4. Remove the three screws with a 5/16" socket and ratchet, then lift the hinge straight up to free the hinge pin from the socket in the top of the door.



5. Remove the tape and tilt the door away from the cabinet. Lift it off the center hinge pin.
6. Transfer plastic bushing from right side of top of freezer door to the left side.



7. Remove the hole covers with a putty knife on the opposite side of the three hinges.



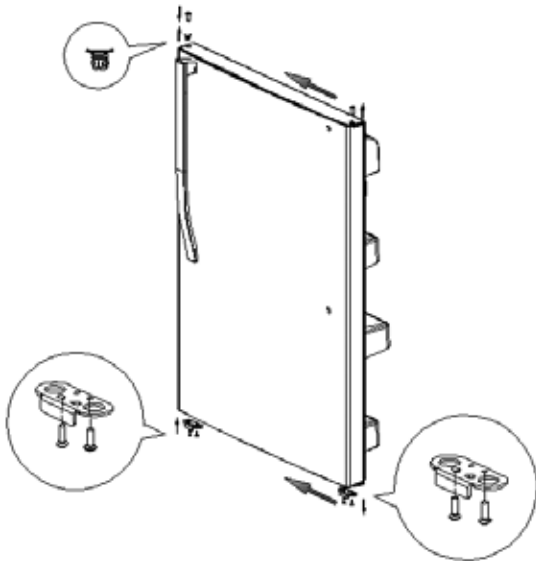
8. Set the door on a non-scratching surface with the inside up.

# Installation Instructions

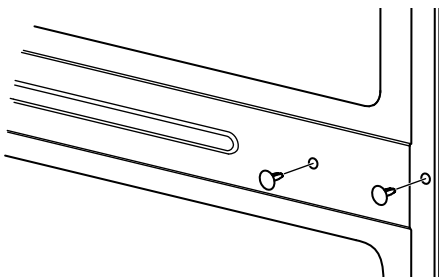
## REVERSING THE DOOR SWING (CONT.)

### 2 REMOVE REFRIGERATOR DOOR

1. Remove all food from the inner door liner.
2. Tape the door shut with masking tape.
3. Remove the center hinge by removing two hinge screws with a 5/16" socket and ratchet. Save the center hinge and screws.
4. Remove the tape and tilt the door away from the cabinet. Lift the door straight up to free its bottom socket from the pin in the bottom hinge bracket.
5. Transfer plastic bushing from right side of top of refrigerator door to the left side.

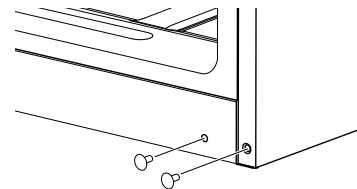
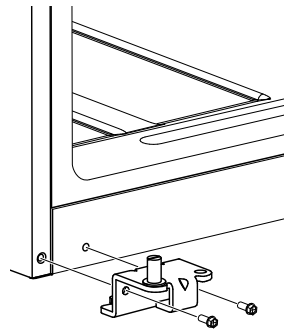
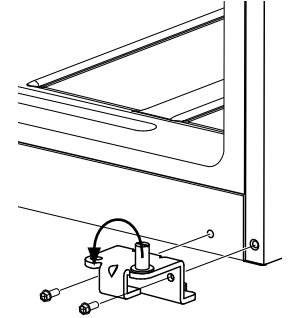


6. Set the door on a non-scratching surface with the inside up.
7. Install the 2 hole plugs from the opposite side of the cabinet to the screw holes vacated by the center hinge removal.



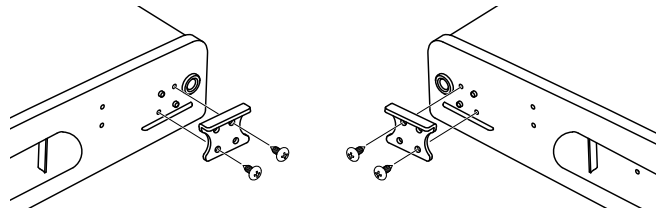
### 3 TRANSFER BOTTOM HINGE TO THE LEFT

1. Using a 5/16" Socket and ratchet, remove the 2 screws from the bottom hinge.
2. Move the bottom hinge pin from the right to the left side with a thin-blade screwdriver until the shoulder of the hinge pin is touching the hinge.
3. Move the bottom hinge from the right to the left side and tighten the 2 screws.
4. Install the 2 hole plugs from the opposite side of the cabinet to the screw holes vacated by the bottom hinge removal.



### 4 TRANSFER DOOR STOP TO THE LEFT

1. On both the refrigerator and freezer doors, remove the screws from the door stop on the right with a Phillips screwdriver.
2. Install the door stop on the left of each door.

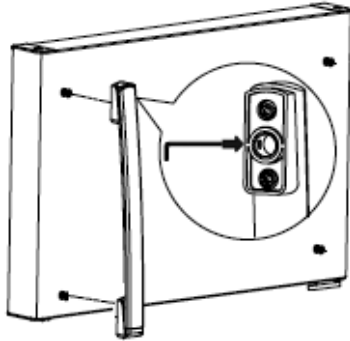


# Installation Instructions

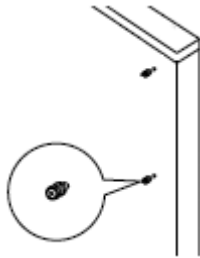
## REVERSING THE DOOR SWING (CONT.)

### 5 REVERSING DOOR HANDLES — TRANSFER FREEZER DOOR HANDLE TO THE LEFT SIDE

1. Loosen the set screws on the handle with 1/8" wrench and remove handle.



2. Remove the fasteners from the surface of the freezer door, and cover the new vacant holes..
3. Remove the plug buttons from the surface of the right side of the refrigerator door and insert the fasteners with a Phillips screwdriver.

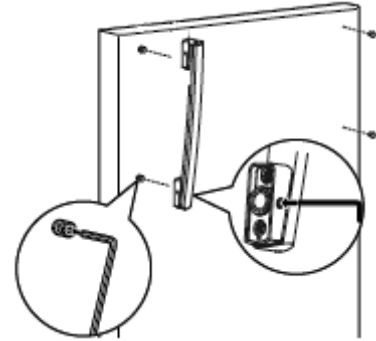


4. Attach handle to freezer door with screws at the top of the handle. Use 1/8" allen wrench to tighten the set screws.

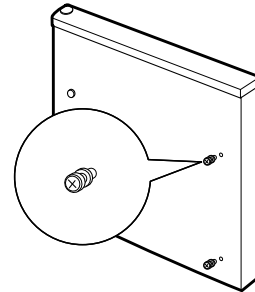
**NOTE:** Do not overtighten.

### 6 REVERSING DOOR HANDLES — TRANSFER REFRIGERATOR DOOR HANDLE TO THE LEFT SIDE

1. Loosen set screws on handle with 1/8" wrench and remove handle.

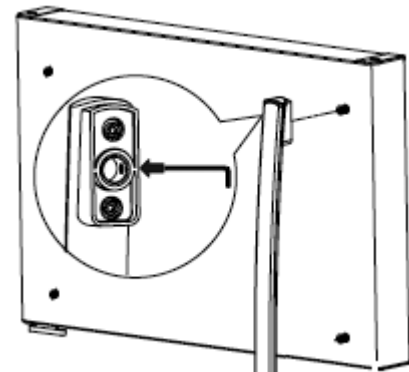


2. Remove the fastener from the surface of the refrigerator door, and cover the new vacant hole with the plug from the opposite side.
3. Insert the fastener into the surface of the right side of the freezer door with a Phillips screwdriver.



4. Attach the handle to the freezer door with set screws. Use 1/8" allen wrench to tighten the set screws.

**NOTE:** Do not overtighten.

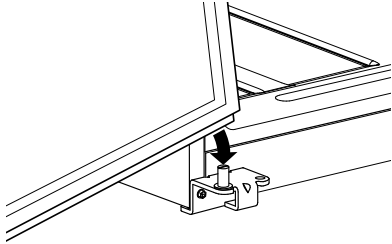


# Installation Instructions

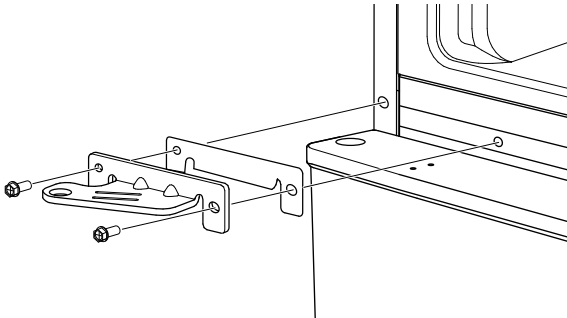
## REVERSING THE DOOR SWING (CONT.)

### 7 REHANG THE REFRIGERATOR DOOR

1. Lower the refrigerator door onto the bottom hinge pin.

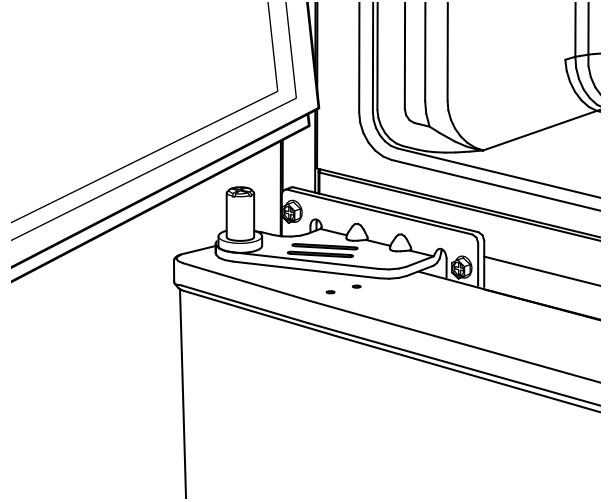


2. While holding the door securely, use the new left-hand middle hinge from the accessory kit insert hinge pin into socket in door. Attach the center hinge with two screws with a 5/16" socket and ratchet.

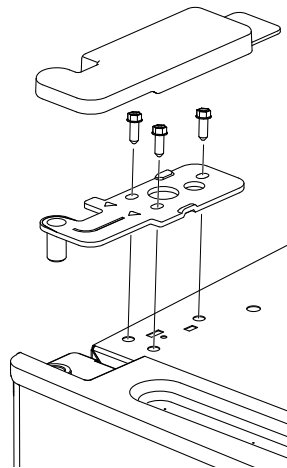


### 8 REHANG THE FREEZER DOOR

1. Lower the freezer door onto the center hinge pin.



2. Place the left top hinge so the pin fits into the door socket. (Left top hinge and cover can be found inside of the product. Call GE Appliances service support at 800.561.3344 if parts are missing. Support the door on the handle side and make sure the door is straight and the gap between the doors is even across the front. While holding the door in place, tighten the top hinge screws. Do not overtighten these screws. Tighten them until they are just snug, and then turn them another one-half turn.



3. Snap the left top hinge cover over the hinge.

## Normal operating sounds.

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Newer refrigerators sound different from older refrigerators. Modern refrigerators have more features and use newer technology.

Do you hear what I hear? These sounds are normal.

**HUMMM...**  
**WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.

### CLICKS, POPS, CRACKS and CHIRPS

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an ice maker, after an ice making cycle, you may hear the ice cubes dropping into the ice bucket.

**WHIR!**



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.

### WATER SOUNDS



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.



# Troubleshooting tips... Before you call for service

Problem	Possible Causes	What To Do
Refrigerator does not operate	Refrigerator in defrost cycle.	Wait about 30 minutes for defrost cycle to end.
	Refrigerator is unplugged.	Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Replace fuse or reset the breaker.
Vibration or rattling (slight vibration is normal)	Front leveling legs need adjusting.	See Leveling Legs.
Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	Normal when refrigerator is first plugged in.	Wait 24 hours for the refrigerator to completely cool down.
	Often occurs when large amounts of food are placed in refrigerator.	This is normal.
	Door left open.	Check to see if a package is holding door open.
	Hot weather or frequent door openings.	This is normal.
	Temperature control set at the coldest setting.	See About the control.
Fresh food or freezer compartment too warm	Temperature control not set cold enough.	See About the control.
	Warm weather or frequent door openings.	Set the temperature control one step colder. See About the control.
	Door left open.	Check to see if a package is holding door open.
Frost or ice crystals on frozen food (frost within package is normal)	Door left open.	Check to see if a package is holding door open.
	Too frequent or too long door openings.	
Ice cubes have odor/taste	Food transmitting odor/taste to ice cubes.	Wrap foods well.
	Interior of refrigerator needs cleaning.	See Care and cleaning.
Slow ice cube freezing	Door left open.	Check to see if package is holding door open.
	Temperature control not set cold enough.	See About the control.
Refrigerator has odor	Foods transmitting odor to refrigerator.	Foods with strong odors should be tightly wrapped. Keep an open box of baking soda in the refrigerator; replace every three months.
	Interior needs cleaning.	See Care and cleaning.
Moisture forms on outside of refrigerator	Not unusual during periods of high humidity.	Wipe surface dry.

## Troubleshooting tips... Before you call for service

Problem	Possible Causes	What To Do
Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened).	Too frequent or too long door openings.	
Interior light does not work.	No power at outlet.	Replace fuse or reset the breaker.
	Light bulb burned out.	See Replacing the light bulb.
Food is freezing in the refrigerator	Food too close to the air vent at the back of the refrigerator.	Move the food away from the air vent.
	Refrigerator control is set too cold.	Move the refrigerator control to a warmer temperature setting one increment at a time. See About the controls.
Rust, tarnish, or grime on stainless steel doors	Moist environment or salt air.	Clean stainless steel with cleaners containing oxalic acid (e.g. Bar Keepers Friend Soft Cleanser) will remove rust, lime, and other tarnish. Do not wipe the refrigerator with a soiled dish cloth or wet towel. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and ruin the brush finish of the stainless steel.

# GE Appliances Refrigerator Warranty

## GEAppliances.com

For US Customers, all warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at GEAppliances.com, or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

In Canada, call 800.561.3344.

**Servicing your refrigerator may require the use of the onboard data port for diagnostics. This gives a GE Appliances Factory Service Technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician NOT to submit the data to GE Appliances at the time of service.**

For the Period of:	GE Appliances Will Replace
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the refrigerator which fails due to a defect in materials or workmanship. During the <b>limited one-year warranty</b> , GE Appliances will also provide, <b>free of charge</b> , all labor and related service to replace the defective part.

### What GE Appliances will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage caused after delivery.
- Replacement of the water filter cartridge, if included due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.
- Damage caused by a non-GE Brand water filter.
- Damage to finish (rust, tarnish, or small blemishes) must be reported within 48 hours following delivery of appliance.
- Products which are not defective, broken, or which are working as described in the owner's manual.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

**WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.**

**EXCLUSION OF IMPLIED WARRANTIES**  
 Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

**For US Customers:** This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by an Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home. Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor US: General Electric Company, Louisville, KY 40225**

**For Customers in Canada:** This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by MC Commercial Inc. to provide.

**Warrantor Canada: MC Commercial Inc., Burlington, Ontario, L7R 5B6**

# Consumer Support

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## GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: [GEAppliances.com](http://GEAppliances.com)

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## Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: [GEAppliances.com/register](http://GEAppliances.com/register)

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## Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: [GEAppliances.com/ge/service-and-support/service.htm](http://GEAppliances.com/ge/service-and-support/service.htm) or call 800.432.2737 during normal business hours.

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## Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: [GEAppliances.com/ge/service-and-support/shop-for-extended-service-plans.htm](http://GEAppliances.com/ge/service-and-support/shop-for-extended-service-plans.htm) or call 800.626.2224 during normal business hours.

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## Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at [GEAppliances.com/ge/connected-appliances/](http://GEAppliances.com/ge/connected-appliances/) or call 800.220.6899 in the US.

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## Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: [GEApplianceparts.com](http://GEApplianceparts.com) or by phone at 877.959.8688 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

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## Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225  
[GEAppliances.com/ge/service-and-support/contact.htm](http://GEAppliances.com/ge/service-and-support/contact.htm)