



DISHWASHERS

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OWNER'S MANUAL

GBT640 Series

GBP655 Series

PBP665 Series

PBT865 Series

Includes GE Profile™
Series products

ENGLISH/FRANÇAIS

Write the model and serial
numbers here:

Model # _____

Serial # _____

You can find them on a label on
the tub wall just inside the door.

THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.



GE APPLIANCES

Notes

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠ WARNING For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, electric shock, and to prevent property damage, personal injury, or death.

⚠ WARNING PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting our Website at **GEAppliances.ca**.

- Connect the dishwasher/appliance to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
 - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
 - Dispose of discarded appliances and shipping or packing material properly.
 - Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
 - Use only cord kit WG04F04614 or hard-wire to building electrical. Failure to follow this instruction, could result in risk of fire and personal injury.
 - To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance.
- NOTE:** Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.

⚠ WARNING WHEN USING YOUR DISHWASHER, FOLLOW BASIC PRECAUTIONS, INCLUDING THE FOLLOWING:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Use only detergents or wetting agents recommended for use in a dishwasher and keep them out of reach of children. Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds.
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless marked dishwasher safe or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on or stand on the door or dish rack of the dishwasher.
- To reduce the risk of injury, do not allow children to play with, on or inside this appliance at any time.
- Do not store or use combustible materials including gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
- Small parts, such as rack clips and filter retaining posts, can be a choke hazard to small children if removed from the dishwasher. Keep out of reach of small children.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠ WARNING WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two or more weeks. **HYDROGEN GAS IS EXPLOSIVE.**

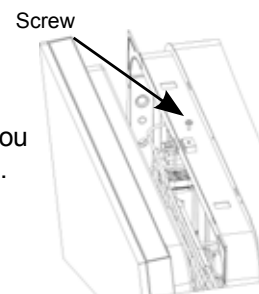
If the hot water has not been used for two or more weeks, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke, use an open flame, or use the appliance during this process.

⚠ WARNING RISK OF CHILD ENTRAPMENT

PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for "just a few days." If you are getting rid of your dishwasher, please follow the instructions below to help prevent accidents.

- Do not allow children to play with, on, or inside this or any discarded appliance.
- Take off the door of the washing compartment or remove the latch by removing the screw from the latch receiver located on the top of the tub (as shown).



⚠ CAUTION TO PREVENT MINOR INJURY AND PROPERTY DAMAGE

- During or after wash cycle, contents may be hot to the touch. Use care before handling.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play around the dishwasher when closing the door, closing the upper rack, or while vertically adjusting the upper rack due to the possibility of small fingers being pinched.
- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to the dishwasher and discoloration or staining of the dishwasher may result.
- Load light-weight, plastic items so they do not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

⚠ CAUTION ELECTRICAL REQUIREMENTS

- This appliance must be supplied with 120V, 60 Hz, and connected to an individual, properly grounded branch circuit, protected by a 15 or 20 amp circuit breaker or time-delay fuse.
- If the electric supply provided does not meet the above specifications, it is recommended that a licensed electrician install an approved outlet.
- Your dishwasher circuit should not be used for any other appliance while the dishwasher is in operation as the dishwasher requires the full capacity of the circuit.

⚠ NOTICE

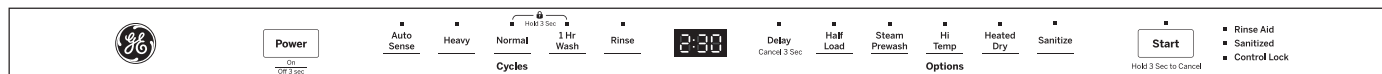
- If your dishwasher is connected to a wall switch, ensure that the switch is on prior to use.
- If you choose to turn the wall switch off between wash cycles, allow 5-10 seconds after turning the switch on before touching Start to allow the control to initialize.
- Use only powder, **Finish® Quantum® Automatic Dishwashing Detergent**, liquid detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children. **Finish® Quantum® Automatic Dishwashing Detergent**, and **Finish® Jet-Dry® Rinse Aid** rinse agents have been approved for use in all GE Appliances dishwashers.

READ AND SAVE THESE INSTRUCTIONS

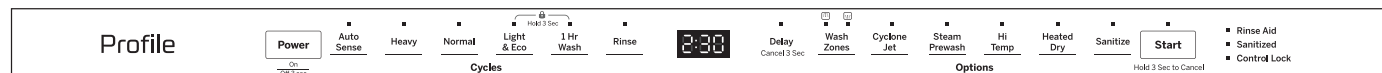
Getting started

Features and appearance will vary throughout this manual.

GBT640 Series, GBP655 Series



PBP665 Series, PBT865 Series



1 Load Dishwasher

For best dishwashing results, follow the loading guidelines found in the Loading section. No pre-rinsing of normal food soil is required. Scrape off hard soils, including bones, toothpicks, skins, and seeds. Remove leafy vegetables, meat trimmings, and excessive amounts of grease or oil.

2 Add Detergent

Add needed amount of detergent to the detergent dispenser. Use detergent such as **Finish® Quantum® Automatic Dishwashing Detergent**. See **Dispensers** section.

3 Add Rinse Agent

Add rinse agent such as **Finish® Jet-Dry® Rinse Aid** to the rinse agent dispenser. See **Dispensers** section.

4 Start

Press the Cycles button for the desired wash cycle. The light next to the button will be lit to indicate which wash cycle has been selected. Pressing the Cycles button will show various cycles in the display window. Press the button until the desired cycle is shown.

NOTE: Actual cycle times vary based on soil level, water temperature, and options selected. The cycle may be selected with the door in the open position. The cycle will not start until the **Start** button is pushed and the door is closed within 4 seconds.

You can cancel a cycle anytime during the cycle. Carefully open the door (water may splash out), press the **Start** button three seconds then close the door and the dishwasher will start to drain. Furthermore, you may open the door and press the **Start** button three seconds during the drain to cancel it.

Auto Sense	This cycle automatically senses the soil level and adjusts the wash cycle accordingly. *Time range: 1 hour 50 minutes - 2 hours 10 minutes.
Heavy	This cycle is meant for heavily soiled dishes, cookware, pots, or pans with dried-on or baked-on soils. Everyday dishes are safe to be used in this cycle. *Time: 2 hours 31 minutes.
Normal	This cycle is meant for daily, regular, or typical use to completely wash a full load of normally soiled dishes and is designed to conserve both water and energy. *Time range: 1 hour 45 minutes - 2 hours 15 minutes. NOTE: Normal was used to rate the energy efficiency of this dishwasher.
Light & ECO	This cycle is for light to medium soiled dishes. It is safe for china and crystal with no options selected. *Time: 1 hour 55 minutes.
1 hr Wash	This cycle will quickly wash lightly soiled dishes. *Time: 1 hour. For faster drying, select Heated Dry . The final rinse temperature will be increased. Heated Dry will add more minutes to the cycle time.
Rinse	For rinsing partial loads that will be washed later. Do not use detergent . Detergent is not dispensed during the rinse cycle. *Time: 20 minutes.

Getting started

5 Select Cycles

The light by the selected button will be lit to indicate which Option has been selected.

Normal Temp	This option is for normally soiled dishes, optimizes wash performance while conserving energy.
Hi Temp	This option increases the temperature to help clean heavily soiled dishes and will increase the cycle time as by 20 to 50 minutes. This option will also improve dry performance on the Normal cycle.
Sanitize	<p>This option raises the water temperature in the final rinse to sanitize your dishware but may increase cycle time by 60 minutes. The cycle length will vary depending on the temperature of your inlet water.</p> <p>NOTE: This option is monitored for sanitization requirements. If the cycle is interrupted during or after the main wash portion or if the incoming water temperature is so low that adequate water heating cannot be achieved, the sanitizing conditions may not be met. In these cases, the Sanitized or Cycle Sanitized light may not illuminate at the end of the cycle. Utilizing this option will modify the cycle to meet the requirements of Section 6, NSF 184 for soil removal and sanitization efficacy.</p> <p>NOTE: NSF certified residential dishwashers are not intended for licensed food establishments.</p>
Heated Dry	<p>When the Heated Dry option is selected, the heater will work during the dry process. This option is available for the Normal, Heavy, Light & ECO Cycle.</p> <p>Turns on the option for faster drying. This option may add up to 85 minutes to the cycle time. On models with Heated Dry, this option boosts the temperature of the dishwasher during the final rinse portion of the cycle.</p>
Steam PreWash	<p>For use with heavily soiled and/or dried-on, baked-on soils. This option MUST be selected PRIOR to starting the cycle. The Steam option adds up to 30 minutes to the cycle time. This option is available with Heavy, Auto, and Normal cycles.</p>
Half load	If the dishes and silverware were less than 6 sets, you can use this function, the dishwasher will run in a economic water and energy usage, the dishes and silverware should keep a space and load in both upper and lower racks.
Wash Zones	Selecting either the Upper or Lower Wash Zones will target dishwashing of just one rack. This will shorten the cycle time and conserve energy. This option should be used when dishes are placed in only one rack.
Cyclone Jet	This option increases the power in the jets. Use this option when you want to wash heavily soiled pots and pans, durable serving bowls and other large hard to clean dishes.
Delay	Delays the start of a wash cycle up to 24 hours depending on model. Press Delay , to select the number of hours. The hours will show in the display window or the corresponding LED will light up. If you wish to cancel Delay , open the door before the cycle begins and hold Start for three seconds.
Control Lock	<p>You can lock the controls to prevent selections from being made. You can also lock the controls after you have started a cycle to prevent cycle changes. For example, children cannot accidentally start the dishwasher by pressing buttons with this option selected. This operation will only occur after the button is held down for 4 seconds.</p> <p>To LOCK the dishwasher control, press the Normal and 1Hr Wash buttons for 3 seconds and the lock indicator will appear on the display (GBT640, GBT655).</p> <p>To UNLOCK the dishwasher control, press the Normal and 1Hr Wash buttons for 3 seconds and the lock indicator will no longer appear on the display (GBT640, GBT655).</p>

Getting started

To **LOCK** the dishwasher control, press the **Light & ECO** and **1Hr Wash** buttons for 3 seconds and the lock indicator will appear on the display (PBP665, PBT865).

To **UNLOCK** the dishwasher control, press the **Light & ECO** and **1Hr Wash** buttons for 3 seconds and the lock indicator will no longer appear on the display (PBP665, PBT865).

6 Start Dishwasher

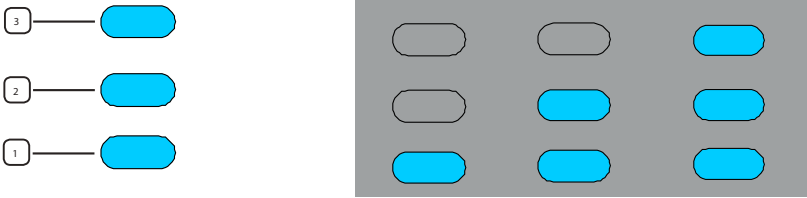
Start	Press the Start button and close the door within 4 seconds to start the cycle or begin the Delay Hours countdown. The wash cycle will begin shortly after closing the door. The display will turn off if the door remains open for two minutes. To activate the display, close and open the door or press any button.
Interrupt or Pause	To interrupt or pause a dish cycle, slowly open the door. Opening the door will cause the wash cycle to pause. To restart or resume the cycle, press Start , and close the door within 4 seconds.
Cancel	To cancel a wash cycle, press and hold the Start button for 3 seconds and close door. The dishwasher will drain, emit a beep sound, and the wash cycle light will turn OFF.

7 Cycle Indicator Lights and Sounds (GBT640 and PBT865 models)



Located on the right side of the front of the dishwasher, these lights indicate the process in this running cycle.

Cycle Indicator Lights and Sounds (GBP655 and PBP665 models)



1 WASH	When the dishwasher is in a wash or rinse portion of a cycle, the Wash lights are illuminated.
2 DRY	When the dishwasher is in a drying portion of a cycle, the Wash and Dry lights are illuminated.
3 CLEAN	After the dishwasher has completed all portions of a cycle, all indicator lights are illuminated. If you open the door they will turn off immediately.

Dispensers

Check the Water Temperature

The entering water should be at least 120°F (49°C) and not more than 150°F (66°C) for effective cleaning and to prevent dish damage. Check the water temperature with a candy or meat thermometer.

Turn on the hot water faucet nearest the dishwasher, place the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising.

Use a Rinse Agent

Rinse agents, such as Finish® Jet-Dry® Rinse Aid are designed for great drying action and to protect against spots and film build-up on your dishes, glasses, flatware, cookware, and plastic.

Filling the Rinse Agent Dispenser

The rinse agent dispenser holds 3.5 oz. (104 ml) of rinse agent. Under normal conditions, this will last approximately one month.

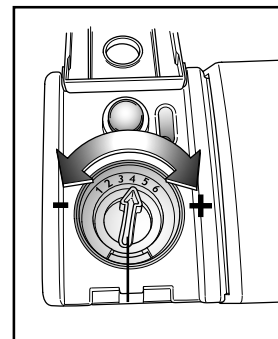
- 1 Make sure the dishwasher door is fully open.
- 2 Open the rinse agent dispenser door.
- 3 Slowly add rinse agent until the cup is full. You may need to pause several times to allow rinse aid to settle. **NOTE:** Indicator window does not light up.
- 4 Clean up any spilled rinse agent with a damp cloth to prevent foam from forming inside the dishwasher.
- 5 Close the rinse agent dispenser door.

Rinse Aid Setting

The amount of rinse agent released into the final wash can be adjusted. If water drops or hard water spots remain on dishes after the dry cycle, increase the setting.

To adjust the setting

Open the Rinse Agent dispenser door; then turn the adjuster clockwise to increase the amount of rinse agent, counterclockwise to reduce the amount of rinse agent.

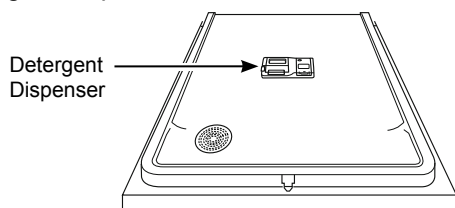


Dispensers

Detergent Dispenser

The detergent dispenser is located in the center of the dishwasher door. It has two compartments. The main wash compartment is found inside the detergent dispenser. To open, press the button on the side of the dispenser. The pre-wash compartment is on the lid of the detergent dispenser. Use the pre-wash compartment only when your water is extremely hard or when you have a heavily soiled load. The pre-wash compartment is not used when tablet or packet detergents are used.

NOTE: Do not load large items in the lower rack where they may block the wash jets from rinsing out the detergent dispenser.



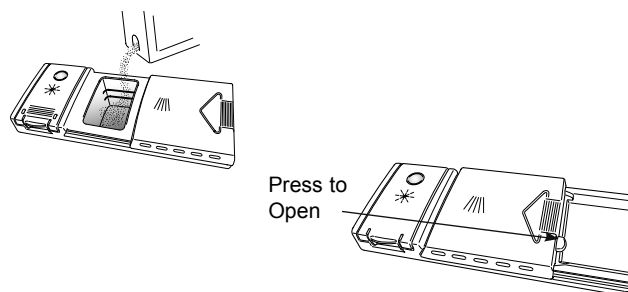
You may use tablet, packet, powder, liquid or gel automatic dishwasher detergent. Make sure you use only detergents specifically labeled for use in automatic dishwashers. Never use liquid hand dish detergent in an automatic dishwasher. Sudsing and poor wash performance will result with the use of improper detergents.

Detergents should be stored in a dry location and in their original container to prevent loss of effectiveness. Place detergent in the cup just prior to starting the dishwasher and then close the cover. The cover will open during the wash cycle.

Filling the Detergent Dispenser

GE Appliances recommends using detergent in tablet or packet form. Independent testing has shown this form of detergent is very effective in the dishwasher. **Finish® Quantum® Powerball®** is an example of this type of detergent. Simply put a tablet or packet into the main wash compartment and close the detergent cup cover. Please notice that the tablet or packet must be placed in the main wash compartment of the detergent cup. If the tablet or packet is placed in the prewash compartment or tossed in the bottom of the dishwasher, the detergent will be flushed down the drain in a very short period of time and will thus be wasted. Wash performance will be very poor as a result.

If you choose to use detergent in powder, liquid or gel form, the amount of detergent you use will be determined by the hardness of your water, the temperature of your water, and the food soil load inside the dishwasher. Contact your water company to get information about the hardness of the water in your area. Water hardness is measured in grains per gallon. Use this information and the table above to determine the amount of detergent to use. You may purchase a hard water test strip from GE Appliances. Call 800.661.1616 and ask for part number **WG04F04842**.

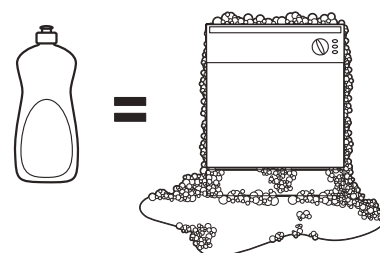


Use the table as a starting point and then adjust the amount of detergent you use. Use just enough to get good wash performance. Using just the right amount of detergent will provide great wash performance without wasting detergent or etching glassware.

Number of Grains/Gal.	Detergent Cup(s) to Fill
Less than 4	Fill cup to 1/3 full
4 to 8	Fill cup to 2/3 full
8 to 12	Fill cup completely full
Greater than 12	Fill both main wash cup and pre wash cup

Using too much detergent with very soft and/or very hot water may cause a condition called etching on your glassware. Etching is a permanent cloudiness in your glassware. This condition is irreversible. However, using too little detergent will cause poor wash performance.

DO NOT USE HAND DISH DETERGENT



NOTE: Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds. During operation, these suds will spill out of the dishwasher vents, covering the kitchen floor and making the floor wet.

Because so many detergent containers look alike, store the dishwasher detergent in a separate space from all other cleaners. Show anyone who may use the dishwasher the correct detergent and where it is stored.

While there will be no lasting damage to the dishwasher, your dishes will not get clean using a dishwashing detergent that is not formulated for automatic dishwashers.

Dispensers

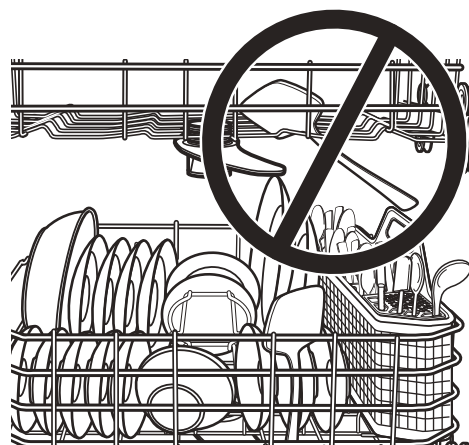
For best dishwashing results, follow these loading guidelines. Features and appearance of racks and silverware baskets may vary from your model.

Upper Rack

The upper rack is primarily for glasses, cups, and saucers. For best wash performance, tilt cup and glass openings toward the center of the rack. Other items such as pots, pans, and plates may be placed in the upper rack. This is also a secure place for dishwasher-safe plastic items. The upper rack can be used for odd sized utensils. Sauce pans, mixing bowls, and other similarly shaped items should be placed face down for best wash performance. Ensure small plastic items are secure so that they cannot fall on the heater at the bottom of the dishwasher, potentially damaging the item. Some models are equipped with a hidden heater, so dishwasher safe plastic items can be placed in the lower rack.

IMPORTANT: Ensure items in the upper rack do not interfere with the 3rd Rack (on some models) when loading and unloading.

IMPORTANT: Ensure that items do not protrude through the bottom of the rack or silverware basket where they will block the rotation of the middle spray arm. This could result in noise during operation and/or poor wash performance.



Upper Rack 8 Place Settings



Upper Rack 10 Place Settings



Upper Rack 12 Place Settings



Upper Rack 14 Place Settings

Loading

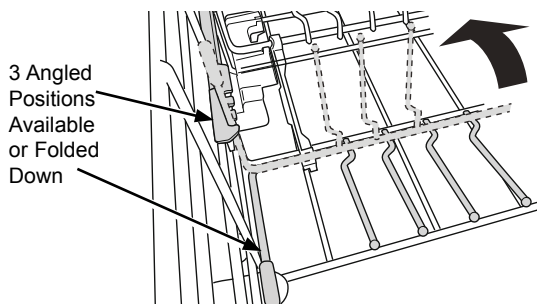
For best dishwashing results, follow these loading guidelines. Features and appearance of racks and silverware baskets may vary from your model.

Lower Rack

The lower rack is best used for plates, saucers and cookware items. Large items, such as broiler pans and baking racks should be placed along the sides of the rack. If necessary, oversized glasses and mugs can be placed in the lower rack to maximize loading flexibility. Plates, saucers and similar items should be placed between the tines in the direction that allows the item to remain secure in the rack.

NOTE: Do not load large items in the lower rack where they may block the wash jets from rinsing out the detergent dispenser.

The lower rack fold down tines (on some models) can be adjusted to different upright angles or placed flat to provide flexibility for hard-to-fit or extra-large items.



⚠ WARNING The clips can be a choke hazard for small children if removed from the dishwasher. Keep out of reach of children.

To change the direction of the fold down tines, lower the tines, then pull away from the bar clips that secure the tines to the rack and remove. Reverse the direction of the tines, orienting the handle on the opposite side of the rack. Reattach the tines to the bar clips by pushing the tines back until they click in place. The indexer will also need to be switched to the opposite side of the dishwasher. To remove the indexer, simply slide it in the direction labeled “unlock.” Then, align the indexer with the rack on the other side and slide in the direction that says “lock” in order to reattach the indexer to the rack.

IMPORTANT: It is important to ensure that items do not protrude through the bottom of the rack or the silverware basket where they will block the rotation of the lower spray arm. Also, ensure that large plates, pots, or tall items don't hit the mid spray arm. This could result in noise during operation and/or poor wash performance.



Bottom Rack 8 Place Settings



Bottom Rack 10 Place Settings



Bottom Rack 12 Place Settings

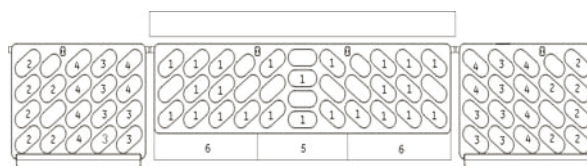


Bottom Rack 14 Place Settings

Silverware Basket

Place flatware in the removable silverware baskets. Sharp objects, such as forks and knives, may be placed with the handles facing up, in order to protect your hands. For the best wash performance, place other items such as spoons with the handles facing down. Avoid allowing items to nest together, which may keep them from being properly washed. When loading, distribute items evenly in the basket.

1. Spoons
2. Knives
3. Salad Forks
4. Forks
5. Large Forks
6. Large Spoons



The silverware baskets may also be used for small items, such as measuring spoons, baby bottle nipples, plastic lids, or corn cob holders. The silverware basket covers can be closed to contain small items.

IMPORTANT: Do not load large or tall utensils where they may block the detergent dispenser, mid spray arm, or become trapped between the door and the gasket when the door is closed.



⚠ WARNING DO NOT LET ANY ITEM EXTEND THROUGH THE BOTTOM

Loading

For best dishwashing results, follow these loading guidelines. Features and appearance of racks and silverware baskets may vary from your model.

3rd Rack (on some models)

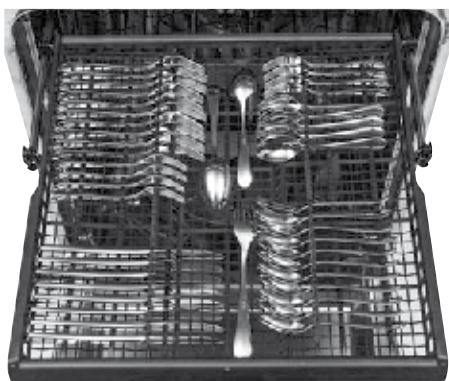
The 3rd rack is the recommended location for silverware and large utensils.

CAUTION Take care when loading, unloading, or transporting the silverware or utensil tray. The tray may contain sharp or heavy items. If items are dropped from the tray or the tray is dropped, injury could occur.

IMPORTANT NOTES:

- Do not allow cutlery of different materials to touch each other in the 3rd rack. Doing so may cause discoloration of the cutlery.
- The tray is only meant to be used with a GE Appliances 3rd rack dishwasher to hold silverware, cooking utensils, and other small items. Using the tray for any other purpose could result in damage to the tray or damage to anything interacting with the tray.
- Ensure that the 3rd rack is fully closed before shutting the dishwasher door. Shutting the door with the rack partially extended could cause damage to the dishwasher.

8 Place Settings



10 Place Settings



12 Place Settings



Adjusting the 3rd Rack (on some models)

The 3rd rack is the recommended location for silverware and large utensils.

Setting 1



Setting 2



Setting 3, adjust the rack to an upper position



Setting 4, both racks are overlapping



Setting 5, removal of a side. Note, the left side cannot be removed



Care and cleaning

Control Panel

To clean the control panel, use a lightly dampened cloth. Then dry thoroughly.

Exterior Door Panel

Before cleaning the front panel, make sure you know what type of panel you have. Refer to the last two letters of your model number. You can locate your model number on the left-hand tub wall just inside the door. If your model number ends with BB, CC, WW, SA, ES, DS or TS then you have a painted door panel. If your model number ends with SS, then you have a Stainless Steel door panel. If your model number ends with II, then you have an Integrated door panel.

Follow the instructions below for cleaning the door panel for your specific model.

Painted Door Panel (model numbers ending in BB-black, CC-bisque, WW-white, SA-silver, ES-slate, DS-black slate or TS-black stainless steel).

Use a clean, soft, lightly dampened cloth, then dry thoroughly.

Stainless Steel Door Panel (model numbers ending in SS)

For cleaning rust and tarnish, cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp soft sponge. Do not use appliance wax or polish on the stainless steel.

For other blemishes and marks, use Stainless Steel Magic or a similar product using a clean soft cloth. Do not use appliance wax, polish, bleach or products containing chlorine on Stainless Steel. Visit your local home store for more details or call 800.661.1616.

Integrated Door Panel (model numbers ending in II)

This is a custom installed door panel, and you will need to refer to the cabinet manufacturer's recommendations for proper cleaning.

Dishwasher Interior

To clean and de-odorize your dishwasher, use citric acid or **Finish® Dishwasher Cleaner**, a detergent additive.

Finish® Dishwasher Cleaner will break up mineral deposits, and remove hard water film and stains. You can order citric acid GE Appliances kit # **WG04A00103** through GE Appliances Parts by calling 800.661.1616 or you can visit your local home store.

Stainless Steel Inner Door and Tub

The stainless steel used to make the dishwasher tub and inner door provides the highest reliability available in a GE Appliances dishwasher.

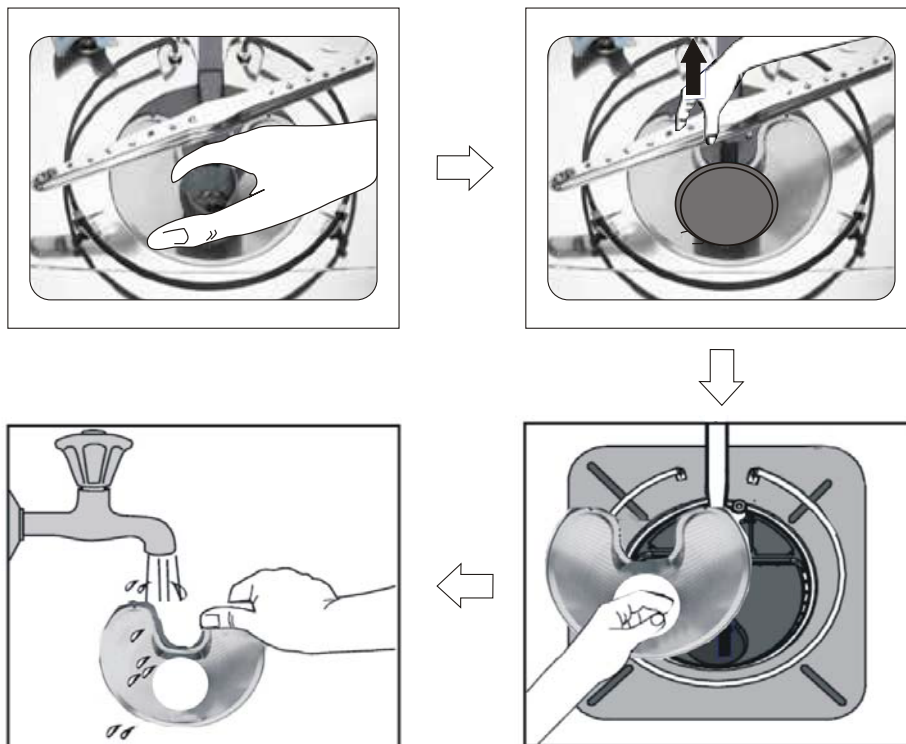
If the dishwasher tub or inner door should be scratched or dented during normal use, they will not rust or corrode. These surface blemishes will not affect their function or durability.

Care and cleaning

Cleaning the Filters

For best performance and results, the filter assembly must be cleaned **once a month**. The filter efficiently removes food particles from the wash water, allowing water to be recirculated during the cycle. For this reason, it is a good idea to remove the large food particles trapped in the filter frequently by rinsing the main filter and cup under running water.

To remove the filter assembly, follow the 3 steps shown below. To clean the main filter and fine filter, use a cleaning brush. The dishwasher must never be used without the filters. Improper replacement of the filter may reduce the performance level of the appliance and may damage dishes and utensils.



Protect Against Freezing

If your dishwasher is left in an unheated place during the winter, ask a service technician to:

- 1 Turn off electrical power to the dishwasher. Remove fuses or trip circuit breaker.
- 2 Turn off the water supply and disconnect the water inlet line from the water valve.
- 3 Drain water from the water inlet line and water valve. (Use a pan to catch the water.)
- 4 Reconnect the water inlet line to the water valve.

Does Your Dishwasher Have an Air Gap?

An air gap protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. It is not covered by your warranty. Not all plumbing codes require air gaps, so you may not have one.



The air gap is easy to clean.

- 1 Turn off the dishwasher and lift off the air gap cover.
- 2 Remove the plastic cap under the cover and clean with a toothpick.
- 3 Replace the cap and cover when the air gap is clean.

Troubleshooting tips ... Before you call for service

Problem	Possible Cause	What To Do
Start status indicator light flashing	The door was opened or the cycle was interrupted.	Press the Start button once and close the door within 4 seconds to start the dishwasher. Press the Start button a second time when the dishwasher is running only if you wish to cancel the cycle.
Dishwasher BEEPS once every minute	This is a reminder that your dishwasher door has been left open during operation. It will continue beeping until you press Start and close the door.	Press Start and close the door.
Beeping at the end of the cycle (on some models)	This is normal. Dishwasher will beep at the end of the cycle.	
Dishes and flatware not clean	Ultra-Fine Filter or Fine Filter is clogged.	See the Care and Cleaning section.
	Low inlet water temperature.	Make sure inlet water temperature is correct (see the USING THE DISHWASHER section). Turn on the hot water faucet nearest the dishwasher, let run until the water temperature stops rising. Then start the dishwasher and turn off the faucet. This ensures the entering water is hot. Select Hi Temp if available.
	Water pressure is temporarily low.	Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher. Normal water pressure to the dishwasher should be 20-120 psi.
	Air gap or disposer clogged.	Clean the air gap or flush the disposer.
	High drain loop or air gap not installed.	Refer to the Installation Instructions for proper drain line installation.
	Improper rack loading.	Make sure large dishware does not block the detergent dispenser or the wash arms. See the Loading section.
	Poor performing detergent.	Use a highly rated detergent such as Finish® Quantum® Automatic Dishwashing Detergent .
Spots and filming on glasses and flatware	Extremely hard water.	Use rinse agents such as Finish® Jet-Dry® Rinse Aid to prevent spots and prevent new film build-up. If water is extremely hard, a softener may be required.
	Low inlet water temperature.	Make sure water temperature is at least 120°F (49°C).
	Overloading or improper loading of the dishwasher.	Load dishwasher as shown in the Loading section.
	Old or damp powder detergent.	Make sure detergent is fresh. Use a highly rated detergent such as Finish® Quantum® Automatic Dishwashing Detergent .
	Rinse agent dispenser empty.	Refill with rinse agent such as Finish® Jet-Dry® Rinse Aid .
	Too little or low performing detergent.	Make sure you use the proper amount of highly rated detergent.
Cloudiness on glassware	Combination of soft water and too much detergent.	This is called etching and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware in the shortest cycle that will get it clean.
	Low performing phosphate-free detergent.	See A white film on glassware, dishware and the interior in this TROUBLESHOOTING section.
	Water temperature entering the dishwasher exceeds 150°F (66°C)	This could be etching. Lower the water heater temperature.

Troubleshooting tips ... Before you call for service

Problem	Possible Cause	What To Do
Suds in the tub	Wrong detergent.	Use only automatic dishwasher detergents to avoid sudsing. Finish® Quantum® Automatic Dishwashing Detergent has been approved for use in all GE Appliances dishwashers. To remove suds from the tub, open the dishwasher and let suds dissipate. Open the door, press and hold Start for 3 seconds, and close the door.
	Rinse agent was spilled.	Always wipe up rinse agent spills immediately.
Detergent left in dispenser cups	Dishes or utensils are blocking the detergent cup.	Reposition the dishes, so the water from the lower spray arm can flush the detergent cup. See the Loading section. Reposition the tall utensils or heavy silverware that may be keeping the dispenser cup door from opening. See the Loading section. Don't place large bowls or pots directly under the detergent dispenser.
Black or gray marks on dishes	Aluminum utensils have rubbed against dishes.	Remove marks with a mild, abrasive cleaner.
Dishes don't dry	Low inlet water temperature.	Make sure inlet water temperature is at least 120°F (49°C). Select Heated Dry . Use Hi Temp option. Select a higher cycle, such as Sanitize or Heavy .
	Rinse agent dispenser is empty.	Check the rinse agent dispenser and fill as required.
	Additional drying time is needed.	Leave door closed after the Clean light appears to allow the fan to run an additional 90 minutes. Note: If you open the door, this fan extension will be cancelled.
Control panel responded to inputs but dishwasher never filled with water	Door may not be completely closed.	Make sure the door is firmly closed.
	Water valve may be turned off.	Make sure water valve (usually located under the sink) is turned on.
	Flood float may be stuck.	Remove Ultra-Fine filter and lightly tap the piece under the ultra fine filter that looks like a salt shaker. Replace the filter
Stained tub interior	White film on inside surface—hard water minerals.	GE Appliances recommends Finish® Jet-Dry® Rinse Aid to help prevent hard water mineral deposits from forming. Run dishwasher with citric acid to remove mineral deposits. Citric acid (Part number: WD35X151) can be ordered through GE Appliances Parts. See back cover for ordering information. Alternatively, purchase Finish® Dishwasher Cleaner and follow the directions on the label.
Dishwasher won't run	Fuse is blown or circuit breaker is tripped.	Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.
	Power is turned off.	In some installations, the power to the dishwasher is provided through a wall switch, often located next to the disposer switch. Make sure it is on.
	Control panel is locked.	Unlock control panel. See the Getting started section.
	Possible leak is detected.	Call for service at 800.561.3344.
	Proper Start sequence was not followed.	See the USING THE DISHWASHER section.
Control panel lights go off when you're setting controls	Time too long between touching of selected buttons.	

Troubleshooting tips ... Before you call for service

Problem	Possible Cause	What To Do
Water standing in the bottom of the tub	Air gap is clogged.	Clean the air gap. See the CARE AND CLEANING section.
	High drain loop or air gap not installed.	Refer to the Installation Instructions for proper drain line installation.
Water won't pump out of the tub	Drain is clogged.	If you have an air gap, clean it. See the CARE AND CLEANING section. If the dishwasher drains into a disposer, run disposer clear. Check to see if your kitchen sink is draining well. If not, you may need a plumber.
Steam	This is normal.	Warm, moist air comes through the vent during drying and when water is being pumped out. This is necessary for drying.
Sanitized or Cycle Sanitized light does not illuminate at the end of the cycle	The door was opened and the cycle was interrupted during final rinse.	Do not interrupt the cycle by opening the door during the wash cycle.
	The incoming water temperature was too low.	Raise the water heater temperature to between 120°F and 150°F (49°C and 66°C).
Noise	Normal operating sounds: Beeping at the end of the cycle (on some models); Detergent cup opening; Water entering dishwasher; Motor stops and starts at various times during cycle; Spray arms start and stop at various times; Drain pump sounds during pump out; Drain pump starts and stops several times during each drain.	These are all normal. No action is required.
	Rattling dishes when the spray arm rotates.	Make sure dishes are properly loaded. See the Loading section.
	Rattling silverware against door during wash.	Tall utensils may be placed in the upper rack to avoid bumping against inner door during wash cycle.
A white film on glassware, dishware and the interior	This problem is likely caused by a low quality phosphate-free dishwasher detergent.	To remove the white film, run your dishes through a dishwasher cycle with citric acid. Use a WG04A00103 citric acid kit found online. Otherwise, use Finish® Dishwasher Cleaner found at your local grocery store. Pour the citric acid in the detergent cup and close the cover. Place the filmed but otherwise clean glassware and dishware in the dishwasher. Leave silverware and other metal items out of the dishwasher. Turn the dishwasher on and let it run through a complete cycle without detergent. The glassware, dishware, and dishwasher should come out film free. Alternatively, a vinegar rinse may be used. Pour 1 cup (240 ml) of vinegar into dishwasher just after the detergent cup opens and let the dishwasher complete its cycle. This may be repeated several times a year as needed. The use of a rinse agent such as Finish® Jet-Dry® Rinse Aid may help minimize a repeat build up of film. Also, the use of a highly rated detergent such as Finish® Quantum® Automatic Dishwashing Detergent will help prevent film build-up.

GE Appliances Dishwasher Warranty

GEAppliances.ca

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at https://service.geappliances.ca/servicio/en_CA/, or call GE Appliances at 800.561.3344. Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

For the period of	GE Appliances will replace
One year From the date of the original purchase	Any part of the dishwasher which fails due to a defect in materials or workmanship. During this limited one-year warranty , GE Appliances will provide, free of charge , all labor and in-home service to replace the defective part.

What GE Appliances will not cover (for customers in Canada):

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Product not accessible to provide required service.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Cleaning or servicing of the air gap device in the drain line.
- Damage caused after delivery including damage from items dropped on the door.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within Canada. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Extended Warranties: Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. Contact your retailer of purchase for more details.

Warrantor: MC Commercial Inc.

WARRANTY

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Consumer Support

GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In Canada: **GEAppliances.ca**.

Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

In Canada: https://service.geappliances.ca/servicio/en_CA/.

Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In Canada: https://service.geappliances.ca/servicio/en_CA/ or call 800.561.3344 during normal business hours.

Extended Warranties

Contact your retailer of choice regarding extended warranties to purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect.

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes via their local parts distributor. Or, call 800.661.1616 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

Director, Customer Relations | MC Commercial Inc. | Suite 310 - 1 Factory Lane, Moncton NB, E1C 9M3